LUNCHTIME SEMINAR SERIES 2018

Mobile apps and the informal caregiving of elders in Singapore

In the recent years, technological intervention and new media has become a buzzword in the promise of better eldercare and quality of life. Hence, in conceptualizing a project focusing on informal caregiving of elders with a solution-based approach, a pilot of mobile application was included to explore new ways in supporting and caring for frail elders at home. The qualitative study of in-depth interviews conducted with 30 caregivers of dependent elderly living at home was carried out in collaboration with the Home Nursing Foundation. Contrary to expectation, take-up rate of the pilot project was very low, and majority of the caregivers interviewed had little interest with having an app to assist in their daily caregiving. What can we learn from the failure at attracting participation in the pilot use of a caregiver app? Besides a discussion on why there is a lack of interest among the caregivers, the presentation also hopes to prompt reflections on its implications, and the extent in which ICT can help in caregiving networking and the facilitation of care.

Thang Leng Leng is a socio-cultural anthropologist with research interests on ageing, intergenerational approaches and relationships, gender and family. She publishes widely in her areas of expertise with a focus on Asia, especially Japan and Singapore. Her most recent research topics include family caregiving, migration and care, and understanding the community integrated care system in Japan. She is associate professor and head of the Department of Japanese Studies, also deputy director of the Centre for Family and Population Research and Honorary Fellow with the College of Alice and Peter Tan, National University of Singapore.

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